



## **PRIVACY STATEMENT VDH SOLAR**

This is the privacy statement of VDH Solar Europa Holding B.V. and its subsidiaries, including VDH Solar Groothandel B.V. (hereinafter together and in singular referred to as: “**VDH Solar**”, “**we**”, “**our**” or “**us**”). This privacy statement provides information on how we collect, use and manage the personal information provided to us by our website visitors and customers.

Responsible for the processing of personal data within VDH Solar is VDH Solar Europa Holding B.V., the holding company for all VDH Solar company divisions (Finlandlaan 1, 2391 PV Hazerswoude-Dorp).

VDH Solar has appointed a Privacy Officer who can be reached at [privacy@vdh-solar.nl](mailto:privacy@vdh-solar.nl).

### **Personal data that we process**

VDH Solar collects personal information from a range of individuals in the context of its business activities. Some of the data we collect is submitted by you when you register to our website to make a personal account. In addition, we are able to collect data on the activities from our online visitors on our website.

The types of personal information we may collect from you, include:

#### Personal Information:

- First name
- Last name
- Email address
- Phone number

#### Company information:

- Company name
- VAT number

#### Address details:

- Address
- Zip code
- County
- Country

#### Delivery address (if different):

- Delivery address
- Zip code
- Location
- Country

#### Financial data:

- Invoice email address
- Financial contact
- KVK number



- Bank account number
- VAT number

### **Legal grounds**

VDH Solar processes your personal data for the following purposes:

- To handle your payment.
- To send you our newsletter and/or advertising brochure (you can always unsubscribe from our newsletter using the unsubscribe button at the bottom of the newsletter).
- To be able to call or e-mail you, only if necessary to carry out our services.
- To inform you of changes to our services and products.
- To offer you the opportunity to create an account.
- To be able to deliver our goods and services to you.
- To analyze your behavior on the website in order to improve the website and align the supply of products and services with your preferences.
- To comply with any law or regulation, such as processing data required for our tax return.

VDH Solar processes your personal data on the following bases:

- You have consented to the processing of your personal data (Article 6, paragraph 1 (a) of the GDPR).
- Processing is necessary for the performance of a contract (Article 6, paragraph 1 (b) of the GDPR).
- Processing is necessary to comply with a legal obligation (Article 6, paragraph 1 (c) of the GDPR).
- Processing is necessary for the purposes of legitimate interest (Article 6, paragraph 1 (f) of the GDPR).

### **The duration of the processing**

We do not keep your personal data for any longer than is necessary for the purpose for which your personal data is processed.

### **Automated decision making**

You shall not be subjected to any decisions made by VDH Solar that are based solely on automated processing, including profiling, on matters that legally concern you or similarly significantly affect you.

'Automated' decision making refers to decisions that are made by computer programs or systems, without a human being (for example an employee of VDH Solar) being involved.

### **Sharing personal data with third parties**

VDH Solar does not sell your data to third parties. Furthermore, VDH Solar will only share your personal information within the scope of the group and/or with third parties, if you have given your consent, if that is necessary for the fulfilment of one of the purposes of our agreement, or to meet a legal obligation.



To ensure the same level of security and confidentiality of your data, we always conclude proper processing agreements with third parties who process your data on our behalf. Nonetheless, VDH Solar remains responsible for processing your data.

### **Special and/or sensitive personal data**

We do not intend to collect data about online visitors that are under the age of 16, unless they have received permission from their parents or guardian. However, we cannot check whether an online visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at [privacy@vdh-solar.nl](mailto:privacy@vdh-solar.nl) and we will delete this information.

### **Cookies or similar technologies**

A cookie is a small text file that is saved on your computer, tablet or smartphone when you visit our website for the first time.

We only use technical, functional and analytical cookies that do not infringe on your privacy. The cookies we use are necessary for the technical operation of our website and add to your convenience. They ensure that our website works properly and remember your preferences. They also allow us to optimize our website.

You can opt out of cookies by setting your Internet browser in a way that it no longer stores cookies. In addition, you can delete all information previously stored through your browser settings.

### **Viewing, modifying or deleting data**

You have the right to inspect, correct or remove your personal data. In addition, you have the right to withdraw your previously given consent for data processing and to object to VDH Solar processing your personal data. You also have the right to data portability. This means you can ask us to send you, or an organization designated by you, a computer file containing all of the personal data we have collected on you.

You can send your request for access to, or correction, deletion or data transfer of, your personal data to [privacy@vdh-solar.nl](mailto:privacy@vdh-solar.nl). Here you can also request to withdraw your previously given consent, or object to the processing of your personal data.

To make sure the request is made by you, we ask you to verify the email address, name and phone number that you used to create an account at VDH Solar. Should you not have created an account on our website, we ask that you send a copy of your ID-card or passport. To protect your privacy, we recommend you to cover your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number when copying your ID-card or passport.

We will respond to your request as soon as possible, but no later than four weeks.



VDH Solar would also like to point out that, should you have any objections, you have the possibility to file a complaint with the national supervisory authority, the Autoriteit Persoonsgegevens. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/meldingsformulier-klachten>.

### **How we secure personal data**

VDH Solar takes the protection of your data very seriously and therefore we take appropriate measures to prevent abuse, loss, unwanted disclosure of, and unauthorized access or unauthorized changes to, your personal data. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our Privacy Officer at [privacy@vdh-solar.nl](mailto:privacy@vdh-solar.nl).

Last updated March 1, 2022.